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**Sent:** 08 September 2014 13:10

**To:** Licensing

**Cc:** Semper,Nick

**Subject:** Left Bank, Bridge Street, Hereford

**NOT PROTECTIVELY MARKED**

West Mercia Police are in receipt of an application for a new premises licence for a venue known as the **Left Bank, Bridge Street, Hereford**. The application is for the licensable activities of the sale/supply of alcohol, regulated entertainment and late night refreshment.

The application seeks to specify the designated premises supervisor as Gary Nicholas Edwin Waring.

West Mercia Police do not object to this application in principle, but would seek to modify the hours applied for in the application and to make representations to promote the licensing objectives.

The applicant has made submissions to promote the licensing objectives, however some are not relevant and most are written in a manner that makes them unachievable and unenforceable.

The venue is within the Hereford city centre, its location is within a residential area which has a number of anti social and low level nuisance issues reported. There are other licensed premises nearby and there are recorded incidents concerning them with regards to noise nuisance from activities within their licensed area.

West Mercia Police have noted that the application is for 24 hours a day - all days of the year. The venue is not hotel or guest house and as such the hours requested are inappropriate for the venue and its use. The view of West Mercia Police is that the requested hours for licensable activities should be reduced to the following -

Sunday to Thursday - 0800hrs to 2400hrs

Friday and Saturday - 0800hrs to 0300hrs

It is noted that there are no seasonal variations requested on the application so therefore West Mercia Police are not able to put forward suggestions to assist the applicant.

In order to make representations West Mercia Police have considered the location, its suggested activities and the overall environmental impact the venue has on its neighbours. The following representations are made to promote the licensing objectives and are proportionate, achievable and enforceable.

1. CCTV will be provided in the form of a recordable system, capable of providing pictures of EVIDENTIAL QUALITY in all lighting conditions particularly facial recognition.

Cameras shall encompass all ingress and egress to the premises, fire exits, outside areas, and all areas where the sale/ supply of alcohol occurs.

Equipment MUST be maintained in good working order, be correctly time and date stamped , recordings MUST be kept in date order, numbered sequentially and kept for a period of 31 days and handed to Police on demand.

The Premises Licence Holder must ensure at all times a DPS or appointed member of staff is capable and competent at downloading CCTV footage in a recordable format EITHER DISC or VHS to the Police, an authorised Herefordshire Trading Standards Officer or the Local Authority on demand.

The Recording equipment and tapes/discs shall be kept in a secure environment under the control of the DPS or other responsible named individual. An operational daily log report must be maintained endorsed by signature, indicating the system has been checked and is compliant, in the event of any failings actions taken are to be recorded.

In the event of technical failure of the CCTV equipment the Premises Licence holder/DPS MUST report the failure to the Police on contact number '101' immediately.

2. The DPS will employ SIA doorstaff at times when risk assessment dictates door supervision to be necessary.
3. The Premises Licence Holder or DPS or a person nominated by them in writing for the purpose, shall maintain a register of door supervisors which shall be kept on the premises showing the names and addresses of the door supervisors, their badge numbers and shall be signed by the door supervisors as they commence and conclude duty. The register shall be made available on demand for inspection by an 'authorised person' (as defined by Section 13 of the Licensing Act 2003), or the Police or an authorised officer of the SIA.
4. An incident log must be kept at the premises. Incident log records will be retained for a period of 12 months from the date it occurred. It will made immediately available on request to an 'authorised person' (as defined by Section 13 of the Licensing Act 2003), an authorised Herefordshire Trading Standards Officer or the Police, which must record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received
  - (d) any incidents of disorder
  - (e) seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system or searching equipment or scanning equipment
  - (g) any refusal of the sale of alcohol
  - (h) any visit by a relevant authority or emergency service
5. All bar staff engaged in the sale of alcohol to be trained in Responsible Alcohol Retailing to the minimum standard of BIIAB level 1 or any other training recognised and agreed with Trading Standards. (All existing staff shall be trained within one month of the date that this condition appears on this licence. All new staff shall be trained within one month of taking up employment. All staff shall be re-trained twelve monthly thereafter. Training records shall be kept on the premises which shall show the name of the training course attended, the date of the training, the name of the person undertaking the training and shall be produced to the police, an authorised Herefordshire Trading Standards Officer or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) on demand.
6. Noise or vibration shall not emanate from the premises so as to cause a nuisance.
7. The Premises Licence Holder or DPS or the responsible person must immediately comply with any request to adjust noise levels/ frequency spectra made

by an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police

8. 'Noise' from the premises must not be 'audible or discernable' within any occupied permanent structure where people normally reside or sleep, when assessed with windows and doors closed. 'In this conditions; 'Noise' - is defined as sound which is created by entertainment consisting of either vocal (recorded or live) or instrumental music (recorded or live) or a combination of both. Audible or discernable' - is defined as 'noise' which is distinct above the general hubbub of activity on the site which can be identified by the human ear as originating from discrete sources from the licensed premises'.
9. External areas of the premises shall not be used for licensable activities after 2400hrs (midnight) Sunday through to Thursday and after 0100hrs on Friday and Saturdays
10. No amplified music will not take place in external areas on all days after 2400hrs (midnight)
11. No person under the age of 18 shall be permitted on the premises unless accompanied by a person over the age of 18 years
12. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of an authorised person' (as defined by Section 13 of the Licensing Act 2003), an authorised Herefordshire Trading Standards Officer or the police. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any bar advertising the scheme operated.
13. No adult entertainment or services or activities must take place at the premises (Adult Entertainment includes, but is not restricted to, such entertainment or services which would generally include topless bar staff, striptease, lap-table, or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong and offensive language).
14. No person under the age of 18 years shall be permitted to be on the premises other than a member of staff employed at the premises or a child of the premises licence holder or DPS.
15. No person under the age of 18 years shall be permitted to be on the premises after 2200hrs hour other than a member of staff employed at the premises or a child of the premises licence holder or DPS

These are the minimum conditions West Mercia Police would wish to see applied to any premises licence granted to this location

Regards

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